

August 22, 2002

MR'S ADVISORY TO SHIPPING No. A-28-2002

TO : All Steamship Agents, Owners, and Operators

SUBJECT: CUSTOMER CODE REPORT VERIFICATION

In order to assist Steamship Agents in verifying the Customer Code, the following reports and forms in the Enhanced Vessel Management System (EVTMS) have included, for quite some time, the Customer Code.

- a. Daily Information Sheet, which is available on a daily basis.
- b. Arrivals, which can be verified in the ACP website:
(<http://www.pancanal.com/evtms-rpts/agents/SY5700RP.pdf>); or can be executed in the EVTMS by the user by date.
- c. Itineraries Information Form, which is available in the EVTMS. The user can query information for each transit up to 45 days after the vessel has departed Canal waters.

In addition to the above-mentioned reports, the ACP has included in the VESSEL SCHEDULE REPORT the display of the Customer Code assigned to each transit. This report can be readily accessed from our website at:

<http://www.pancanal.com/evtms-rpts/agents/SY5100RP.pdf>

or

<http://www.pancanal.com/evtms-rpts/agents/SY5101RP.pdf>

The user may execute the southbound and northbound report in the EVTMS for up to 45 days after the vessel has departed Canal waters.

The ACP is developing a Customer Code statement, which will be made available in the near future. You will be advised when this report is ready for access. Please note that all agents have a 45-day grace period after the completion of each transit to change and/or add the Customer Code.

ORIGINAL SIGNED

Jorge L. Quijano
Maritime Operations Director