



## **VICE PRESIDENCY FOR TRANSIT BUSINESS**

### **QUALITY POLICY**

***We are committed to providing our customers with a competitive and quality service, making our utmost effort to satisfy their requirements.***

***Our main objective is to provide an expeditious, safe, reliable and efficient transit, through a competent workforce committed with continuous improvement and customer satisfaction, in order to successfully connect production with markets, while protecting the environment and fostering Panama's progress.***

**Original Signed (Spanish Version)**

**Ilya R. Espino de Marotta**

Vice President for Transit Business

February 6, 2019

