

September 30, 2002

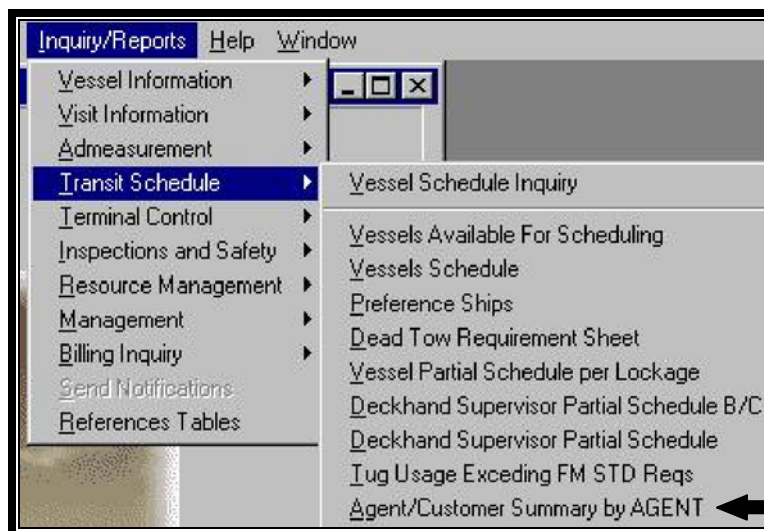
MR'S ADVISORY TO SHIPPING No. A-35-2002

TO : All Steamship Agents, Owners, and Operators

SUBJECT: Customer Code Statement

As previously communicated in Advisory A-28-2002, a Customer Code Statement was developed to allow customers to verify the Customer Code assigned for the transit of each vessel they represent.

Effective October 1, 2002, this report can be accessed, as shown below, in the EVTMS Menu item Inquiry/Reports, under Transit Schedule, **Agent/Customer Summary by AGENT**.



Once a system user is logged in and validated, only the transiting vessels represented by that individual user will be displayed and available to that user.

The Customer Code Ranking, which is published on the first day of each month, and is used for the booking competition, is generated using the last 12-month period prior to the preceding month. Please be advised that in order to avoid affecting this ranking, the grace period available to verify, change and/or add Customer Codes immediately following the completion of each transit, has been changed from 45 days to 30 days.

ORIGINAL SIGNED

Jorge L. Quijano
Maritime Operations Director