

VICE PRESIDENCY FOR OPERATIONS

QUALITY POLICY

We are committed to providing our customers with a competitive and quality service, making our utmost effort to satisfy their requirements.

Our main objective is to provide an expeditious, safe, reliable and efficient transit, through a competent workforce committed with continuous improvement and customer satisfaction, in order to successfully connect production with markets, while protecting the environment and fostering Panama's progress.

Original Signed (Spanish Version)

Ilya R. Espino de Marotta
Deputy Administrator and
Vice President for Operations

October 1, 2020